

Return policy conditions

If you want return the product for any reason.

1. Reject package to delivery service and inform them you want package returned to the sender.
2. Fill return form and send it to support@eucapil-shop.com to start refund process.
3. We will refund you as soon as we get package back.

If product is broken.

1. **DO NOT ACCEPT PACKAGE** = return it to sender
2. Send it all to support@eucapil-shop.com to start refund process.
3. We will send you new one or refund you.

Package lost.

1. All shipping process is tracked and we probably contact you first about next actions.
2. Fill return form and send it to support@eucapil-shop.com to start refund process.