

Return policy conditions

We accept only not opened products within 14 days after arrival.

1. If you don't like product for some or other reason.
2. Fill return form and send it to support@eucapil-shop.com to start refund process.
3. Add copy of form you filled to package.
4. Send it back as parcel to us.

If product is broken.

1. Make photo.
2. Fill return form.
3. Send it all to support@eucapil-shop.com to start refund process.
4. Add copy of form you filled to package.
5. Send it back as parcel to us.

Package lost.

1. All shipping process is tracked and we probably contact you first about next actions.
2. Fill return form and send it to support@eucapil-shop.com to start refund process.